

Inquiry and E-Payment of Electricity and Water Bills



- 1) Select premise type.
- 2) Enter [Civil Number](#).
- 3) Enter only one of the following:
 - The Premise ID. To know where it is click ([Where is premise ID on bill?](#)), then click [Back](#).
 - Or meter No. To know where it is click ([Where is the Meter No.](#)) and then click [Back](#).
- 4) Click [Enter](#) to proceed.

A screen will appear with the following options:

Last Bill Details	Last Account Payments	Account Details	Payment Details	Scheduling Status
Print Last Bill	Meter Reading Entry	Data Update	Bill Payments	Back

Select [Bill Payments](#).

A screen will appear with the customer's data.

- 5) Verify your data.
- 6) Enter [The Amount to be Paid the Total Amount](#).
- 7) Click [Pay Now](#).
- 8) Your bill data will appear. Verify the accuracy of the provided data and the e-mail to be able to Receive a copy of the bill.
- 9) Click [Pay](#).
- 10) Enter your Bank Card details.
- 11) To complete the operation, click [Send](#); to re-enter the data, click [Back](#); and to cancel the operation, Click [Cancel](#).